# Peoples rust '08

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AT WORK FOR YOU.

### WELCOME

Peoples Trust Company is a smaller personable Canadian Financial Institution offering specialty services and products to meet the specific needs of our discerning customer base. We succeed in a marketplace dominated by very large institutions and continue to prosper because we provide an ingredient that appears to be in short supply – Quality!

Business today is conducted at an ever-growing pace by organizations who grow bigger and bigger by the moment. There is a strong tendency in this environment for levels of personal professional service to deteriorate. We at Peoples Trust have chosen to provide excellence in selected areas, rather than attempt to provide all things to all people. This decision has enabled us to maintain high standards of customer service throughout our organization. In addition, our focus on the personal approach has allowed us to assemble a team of talented professionals dedicated to providing you with unparalleled service.

If you need financial solutions, or are currently dissatisfied with the support of your existing institution, I invite you to browse our brochure and contact us. Why not give us the opportunity to prove that we are "Worthy of Your Trust".

BRIAN KENNEDY Vice President and Regional Manager British Columbia VANCOUVER

We are dedicated to providing the very best in personalized, professional service to all <u>of our clients</u>.



Quality, excellent, personable customer service...

MICHAEL LOMBARD Vice President and Regional Manager Ontario TORONTO

### "Worthy of Your Trust."



### **MISSION STATEMENT:**

"To profitably grow the assets administered by the Company, enhance customer loyalty by delivering innovative financial products with exceptional client service, and create a rewarding work environment for employees."

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JONATHAN WONG Manager Commercial Mortgages British Columbia



DOUG EVENESHEN Manager Commercial Mortgages Prairie

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UNCONVENTIONAL

PROGRESSIVE

### **MULTI-FAMILY**

Peoples Trust has outstanding in-house expertise in all aspects of multi-family financing, whether it is construction, take out, or long term. In addition to the acquisition of mortgages for its own portfolio, Peoples Trust has strong relationships with other institutions and has been able to engineer some innovative methods of borrowing which can reduce the cost of financing for an owner or developer.

The Company has an excellent relationship with Canada Mortgage and Housing Corporation and is adept at providing financing using mortgage insurance as a mechanism to reduce the cost of borrowing.



DYNAMIC

EXPERIENCED

COMPETITIVE

# COMMERCIAL, BIG OR SMALL

Peoples Trust has developed strategic alliances with a large number of low cost commercial mortgage investors. These partnerships allow us to provide commercial financing on some of the best terms and conditions available in the market.

Talk to our commercial mortgage specialists...they have the experience and the market knowledge to ensure you get the best deal available for your needs.



INNOVATIVE

TRUSTWORTHY

ATTENTIVE

### **SENIORS' HOUSING:** Nursing homes and congregate care

The change in demographics in Canada will place a considerable strain on the availability of quality housing both in the specialized care sector and in quality residential facilities for seniors. This demand has created a growth market in the development of new facilities in both private and non-profit sectors.

Peoples Trust has partnered with CMHC for over 20 years in the financing of all types of care facilities and is consequently well positioned to expand in this growth area. The Company has significant in-house expertise to arrange the appropriate construction or term financing for your facility.









### **PEOPLE ARE TALKING ABOUT PEOPLES TRUST:**

As a valued business partner, Peoples Trust has assisted us with numerous financing packages that are extremely competitive and priced aggressively.

We have found the service level excellent with extremely quick turn-around time for approvals. Often we have discussion papers within the same business day which assists us tremendously when dealing with sophisticated clients who demand top service.

Peoples Trust is a tremendous asset to our success. We recommend Peoples Trust always!

– Morris Briglio, British Columbia Mortgage Advantage Financial Services Ltd.



TOM WOLLNER Manager Residential Mortgages British Columbia



JAMES PELL Manager Residential Mortgages British Columbia

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PHILIP FIUZA Assistant Vice President Mortgages Ontario



RICHARD COLEMAN Manager Residential Mortgages Ontario

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DETERMINED

WISE

RELIABLE

# SINGLE FAMILY

Many borrowers do not fit the narrow requirements of most financial institutions. Our specialty programs focus on situations where the borrower requires a more personal and creative approach in satisfying their needs. Peoples provides a choice.

This, coupled with exceptional customer service, has earned the Company a solid reputation in this specialized niche. We are simply more flexible than the big institutions.

Call our residential underwriters and let them show you how we can provide value added alternatives.





BARRIE BATTLEY Senior Vice President



DENNIS DINEEN Vice President Commercial Mortgage Banking



JULIE BERKS Senior Manager MBS and Mortgage Banking Administration



CINDY SHIELD Assistant Manager MBS and Mortgage Banking Administration



STRONG

MOTIVATED

CREATIVE

# MORTGAGE BANKING, SERVICING AND M.B.S.

Peoples Trust has long been an active participant in the Institutional Investors segment of the financial industry. The Company is well known and highly regarded for its involvement in the origination and placement of CMHC Mortgage Backed Securities.

Peoples Trust also originates mortgage product and provides full servicing and reporting for the investor. We offer a variety of real estate mortgage investments to institutional and large private investors and have placed over three billion dollars in mortgage product with our clients.

Peoples Trust also provides administrative support to those investors who source their own product but do not wish to service it themselves.





#### JEANETTE CURTIS Senior Manager Deposit Services



JANET CUBBAGE Assistant Manager Deposit Services



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RESPONSIBLE

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# PEOPLES CHOICE<sup>™</sup> SAVINGS ACCOUNT

Introducing a new way to SAVE at Peoples Trust...the high interest Peoples Choice Savings account offers you a safe, liquid and flexible way to manage your daily savings with an above-market rate. There is no minimum balance required, you can set up an automatic savings plan and there are no monthly fees!



INTUITIVE

PRACTICAL

SUCCESSFUL

# REGISTERED RETIREMENT SAVINGS PLANS

No set up or service fees are charged. Interest rates are fixed and guaranteed for the full term of your investment. Interest is compounded annually and paid on the maturity date. We issue annual statements as at December 31<sup>st</sup> and offer a 45 day rate guarantee for funds you transfer to us from your other financial institution.



EXPERT

DISTINCTIVE

SOLID

# GUARANTEED INVESTMENT CERTIFICATES

We offer very competitive interest rates which are fixed and guaranteed for the full term of your investment. Our GIC's are fully assignable and transferable. An automatic renewal option is available and interest payments can be directly deposited to the financial institution of your choice. With no fees or service charges we invite you to check it out!

In addition to our fixed term offerings we also give you the option of purchasing a cashable product. A more attractive alternative to Canada Savings Bonds, the **Peoples Savings Certificate** is cashable at anytime and offers a premium savings rate.



We have a product for you – call us.



#### **PEOPLE ARE TALKING ABOUT PEOPLES TRUST:**

For more than 10 years I've been investing my money in Peoples Trust Investment Certificates. The rates and range of products are the best I've been able to find at any bank, credit union or trust company.

The people offer very good service, they are knowledgeable, helpful and able to answer any question I might have. It is a pleasure dealing with the same people time after time. I look forward to many more years with Peoples Trust, and recommend them to anyone who asks. Great rates, good people and a pocket diary every year. What more could an investor ask for?

– MALCOLM BLAKE, BRITISH COLUMBIA

# FRANK RENOU President and Chief Executive Officer

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CYL

### **2007 – BETTER THAN EVER!**

2007 was a pivotal year for our company with many new initiatives coming to fruition.

Firstly, the Canadian marketplace continued to be strong on the real estate front, enabling Peoples Trust to underwrite significant volumes of new mortgage product during the year. This activity generated a surge in our mortgage portfolio which grew 27% year over year. As a direct consequence our overall balance sheet growth was also 24% for 2007, ending the year at \$998 million. Total administered assets rose by 18% to close the year at \$3.5 billion, a milestone achievement. The

Mortgage Banking Unit developed several new business relationships during 2007 which created much of the activity in the unit. The Company remains well matched in its asset and liabilities portfolios, and is therefore not exposed to significant risk if interest rates change. Net income after tax is the highest ever, and reflects the positive contributions from portfolio growth and new business lines.

The Company expanded its existing banking affiliations by becoming members of both the Canadian Payments Association and Interac<sup>®</sup>. These memberships have allowed us to launch new banking products, particularly the high interest chequing and savings account, and enabled

the Company to provide more functionality to the MasterCard® business lines. Also 2007 saw major breakthroughs in our MasterCard products. Firstly, the Secured Card program reached critical mass very early in the year and was a positive contributor to income every month. As the issuer on several reloadable prepaid MasterCard programs, we saw the volumes grow significantly over the year with a number of new opportunities going into production. More importantly, the Company saw the launch of a national MasterCard Gift Card product just in time for Christmas, which puts Peoples Trust as the leader in universal gift cards in Canada. This is a remarkable achievement for such a small organization and with more programs, both reloadable and gift cards in the works, we expect 2008 to be an exciting year.

In summary, 2007 turned out to be an exceptional year with asset growth, product development and profitability all demonstrating solid gains. Looking forward, we expect 2008 to be more challenging due to the continuing impact of the economic slow down in the United States, coupled with the sub-prime and asset backed liquidity situations. On a positive note, however, we may be able to capitalise on the situation as these issues have already caused a number of our competitors to suspend operations or withdraw from the market altogether.

We are looking forward to 2008 which will be an interesting year, especially if the Canadian market remains in its current state of uncertainty.

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www.peoplestrust.com

HALL

Peoples

### A MILESTONE YEAR!!

#### HIGHLIGHTS

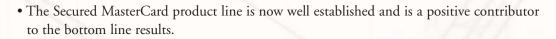
DEREK PEDDLESDEN, CA Executive Vice President and

Chief Operating Officer

- Highest net income after tax in our history.
- Balance Sheet Assets grew significantly over the course of the year to \$998 million at December 31<sup>st</sup>. This is a 24% increase and represents an exciting achievement for the Company.

• Total administered assets also grew strongly, up 18% at the end of the year to almost \$3.5 billion! The Mortgage Banking Unit performed very well in 2007 as it expanded operations and improved generation of mortgage product by developing new strategic alliances.

- Toward the end of 2007 a new deposit product was introduced, the high interest Peoples Choice<sup>™</sup> savings / chequing account which has been well received by our clients.
- 2007 was also a pivotal year in the MasterCard® Gift Card programs as we issued the 1<sup>st</sup> Canada wide MasterCard Gift Card through a variety of national retailers.



- Became a member of both the Canadian Payments Association and Interac<sup>®</sup> to further support our banking and MasterCard product lines.
- Restructured branch offices to maintain corporate consistency and improve controls and efficiency.
- New distribution channels for the reloadable Prepaid MasterCard were developed leading to the expansion and improved market acceptance of prepaid cards.

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Peoples



JOHN NATION Assistant Vice President Mortgage Administration



JULIA HALLETT Manager Mortgage Administration British Columbia



TANYA PERRIN Manager Mortgage Administration Prairie

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CLIENT SERVICES

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SPECIALISTS

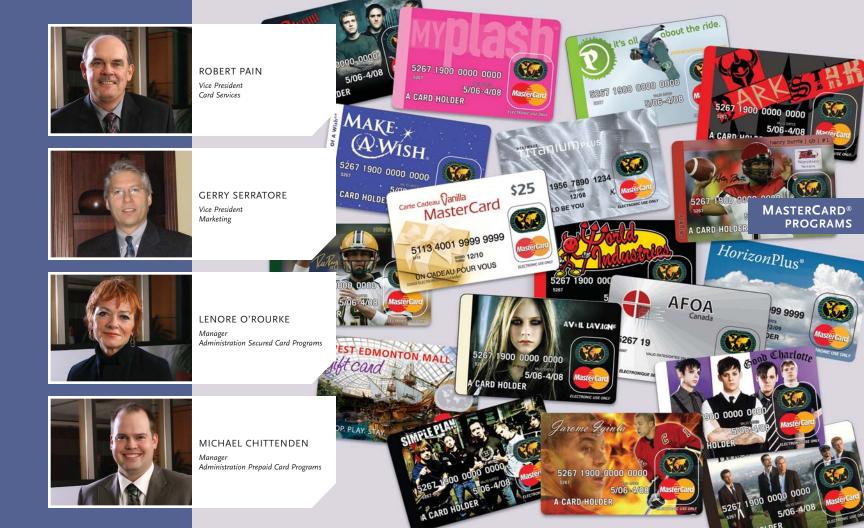
HELPFUL

DEPENDABLE

# **CLIENT SERVICES**

Peoples Trust places a very high emphasis on customer relations and customer service. Our team of administrators use their extensive experience and expertise to ensure that commitments made by our company are translated into action. This professional attitude is reflected in their ability to consistently deliver on time and with maximum efficiency! We pride ourselves that we have the people, the experience and the "can do" attitude that makes our clients value our commitment and ability to deliver time and time again. We will make it work!





FLEXIBLE

DIFFERENT

SUPPORTIVE

# MASTERCARD<sup>®</sup> PROGRAMS

**Secured Credit Card:** This program allows most Canadian residents to have a credit card. Specifically, it is geared to those who do not qualify for unsecured credit cards due to financial difficulties or lack of a credit history. With our card, these individuals enjoy the benefits and flexibility of a MasterCard credit card which also builds a positive credit profile.

**Gift Cards:** Peoples Trust is the largest issuer of MasterCard Gift Cards in Canada. These cards are sold through major national chains and allow the purchaser to use their gift card anywhere in the world that MasterCard is accepted. These are excellent for gift giving as they do not limit the recipient to a particular vendor or brand name.

**Prepaid / Payment Cards:** These MasterCard cards allow organizations to make distributions to employees and customers without the inconvenience of producing cheques or using cash. They are an excellent medium for payroll and employee incentives /commission payments, rebate or warranty distributions and many other tender replacement applications.





KATHLEEN KLASSEN CGA, CFA, MBA Treasurer and Vice President Finance



RICK KREKLEWETZ, CMA Assistant Vice President and Controller

# **BALANCE SHEET**<sup>\*</sup>

176,819 753,969 67,563 998,351 09,162 10,244	142,577 595,375 66,462 804,414 724,548 9,064
67,563 67,563 998,351 09,162 10,244	595,375 66,462 804,414 724,548 9,064
67,563 998,351 09,162 10,244	66,462 804,414 724,548 9,064
998,351 09,162 10,244	804,414 724,548 9,064
09,162 10,244	724,548 9,064
10,244	9,064
10,244	9,064
00	
4,884	4,320
24,290	737,932
14,004	14,004
60,057	52,478
74,061	66,482
998,351	804,414
67,489	2,936,995
	60,057 74,061 998,351 67,489

thousands of dollars \*\*includes other comprehensive income/loss



WILLIAM TANG, CA Manager Internal Audit

### STATEMENT OF EARNINGS<sup>\*</sup>

for the year ending December 31st	2007	2006	
INCOME			
Interest	55,687	46,034	
Fees & other income	13,334	11,892	
TOTAL INCOME	69,021	57,926	
EXPENSES			
Interest	37,041	30,060	
General & administrative expenses	19,136	17,509	
Provision for loan losses	1,175	95	
TOTAL EXPENSES	57,352	47,664	
EARNINGS BEFORE INCOME TAXES	11,669	10,262	
	4,084	3,592	
NET INCOME AFTER TAX	7,585	6,670	
		thousands of dollars	

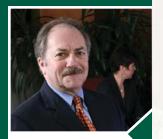
AUDITORS

PricewaterhouseCoopers LLP Chartered Accountants \*Prepared from audited financial statements which are available upon request at the Company's head office.

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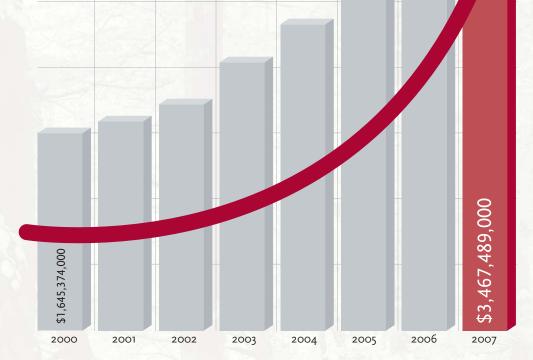


NEIL ALLEN, B.SC. Vice President Information Technology

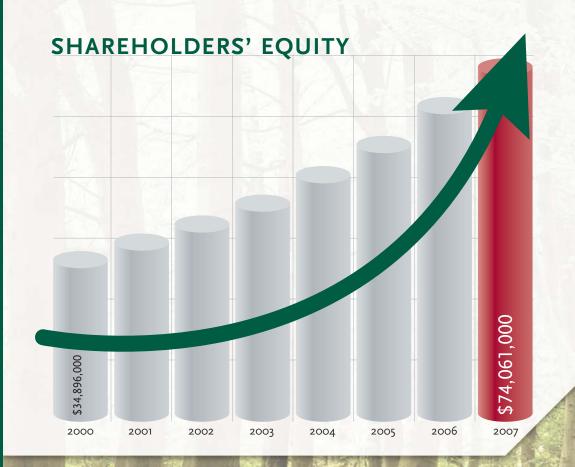


MARTIN MALLICH Manager Default Management

### ASSETS UNDER ADMINISTRATION



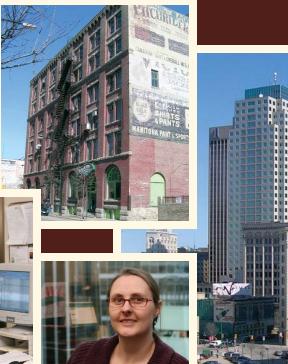














### **PEOPLE ARE TALKING ABOUT PEOPLES TRUST:**

Our firm is a large niche player in the financing of seniors' facilities across Canada. Since our inception we have employed Peoples Trust as a servicing agent for our sometimes rather complex financing arrangements. We have certainly found Peoples to be a highly competent servicing agent.

> – ROD DOUGHERTY, ONTARIO CARLISLE CAPITAL STRUCTURES











Greater Vancouver Food Bank Society food bank Certificate of Appreciation is awarded to

PEOPLES TRUST COMPANY

For your support in the fight against hunger throug the 'Bell United Fund Cash Direct

THE GREATER VANCOUVER FOOD BANK SOCIETY

FOOD MANNA SHOLAWAY







PEOPLES' SPIRIT



#### THE PEOPLE OF PEOPLES TRUST ARE TALKING:

"Management continually puts forth special effort to make every employee feel like a valued member of the team, a member whose ideas and opinions are always taken into consideration and received with appreciation. This makes for a great atmosphere that constantly encourages growth and learning."



JO-ANNE MOREFIELD Manager Human Resources

### **PEOPLES' SPIRIT**

Peoples Trust, a Success Story! A success story because we know it's our people that make us succeed. We are an organization of like minded individuals who demonstrate the same drive and commitment to the Company as we do to our families and communities across Canada. In return, the Company encourages all staff to have a healthy balance between work and home life, recognizing that satisfied employees contribute significantly to its ongoing growth and success. Like a family we grow and learn together, making us a stronger team and a leader in the industry. At Peoples Trust we strive to provide a dynamic and rewarding work environment; we believe in team work and team play and that everyone should have a little fun in their day.











"We have formed a little family here. I have the privilege of working with individuals who are caring and helpful. It is inspiring to work amongst those who value relationships not only with clients, but with colleagues too."









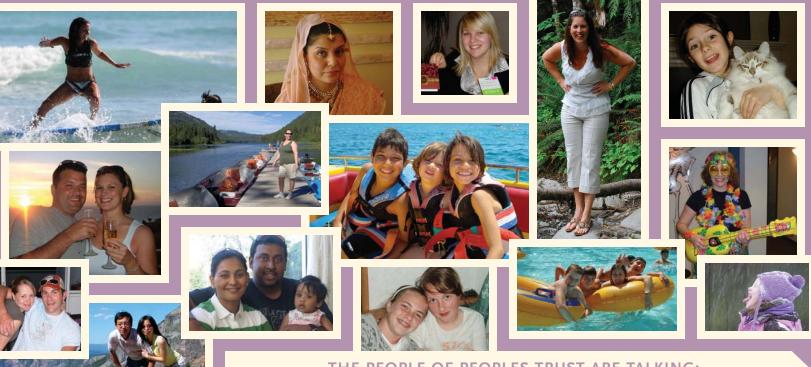












#### THE PEOPLE OF PEOPLES TRUST ARE TALKING:

"It's the people at Peoples Trust that make the difference. They are a highly motivated and committed group. It is refreshing to see senior management working at all levels of the organization. The Company is progressive and forward thinking with new and innovative products. It is a pleasure to be part of such a great organization!"

#### SENIOR MANAGEMENT

**FRANK RENOU** *President and Chief Executive Officer* 

**DEREK PEDDLESDEN** Executive Vice President and Chief Operating Officer

**BARRIE BATTLEY** Senior Vice President

**KATHLEEN KLASSEN** Treasurer and Vice President Finance

**DENNIS DINEEN** Vice President, Commercial Mortgage Banking

BRIAN KENNEDY Vice President and Regional Manager, British Columbia

MICHAEL LOMBARD Vice President and Regional Manager, Ontario

**DENNIS AITKEN** Vice President and Regional Manager, Prairie

**NEIL ALLEN** Vice President, Information Technology

Peoples

#### **BOARD OF DIRECTORS**

**ESKANDAR GHERMEZIAN** Chairman, Peoples Trust Company

**FRANK RENOU**<sup>2</sup> President and CEO, Peoples Trust Company

HOWARD ANSON<sup>1,4</sup> Chartered Accountant

MICHAEL TERRELL Corporate Secretary, Peoples Trust Company

MICHAEL ANDREWS Businessman

DAVID GHERMEZIAN<sup>2</sup> Businessman

ANDREW BURY<sup>1,2,3,4</sup> Lawyer

KEITH THOMPSON<sup>1,2,3,4</sup> Lawyer DEREK WOODS

Businessman

JONATHAN LEVIN Lawyer

PETER HINDMARCH-WATSON<sup>2,3</sup> Businessman

<sup>1</sup> Audit Committee <sup>2</sup> Investment Committee <sup>3</sup> Corporate Governance Committee <sup>4</sup> Conduct Review Committee

#### MEMBERSHIPS & AFFILIATIONS

CMHC approved Lender and Mortgage Backed Securities Issuer

Member of Canada Deposit Insurance Corporation

Member of Canadian Payments Association

Member of Interac®

Principal Issuing Member of MasterCard®

Principal Issuing Member of Cirrus®

Member of Federation of Canadian Independent Deposit Brokers

Various Provincial Care Home Associations

Various Provincial Mortgage Broker Associations

Various Provincial Apartment Owner Associations

### Contact us:

#### **HEAD OFFICE**

#### VANCOUVER

14th Floor, 888 Dunsmuir Street Vancouver, BC V6C 3K4 Telephone (604) 683-2881 Facsimile (604) 331-3469 Email people@peoplestrust.com

#### **REGIONAL OFFICES**

#### VANCOUVER

Suite 750, 888 Dunsmuir Street Vancouver, BC V6C 3K4 Telephone (604) 685-1068 Facsimile (604) 683-2787 Email vancouver@peoplestrust.com

#### CALGARY

Suite 955, 808 - 4th Avenue S.W. Calgary, AB T2P 3E8 Telephone (403) 237-8975 Facsimile (403) 266-5002 Email calgary@peoplestrust.com

### Peoples Trust

www.peoplestrust.com

#### VANCOUVER DEPOSIT SERVICES

Suite 750, 888 Dunsmuir Street Vancouver, BC V6C 3K4 Telephone (604) 683-2881 Facsimile (604) 683-5110 Email deposits@peoplestrust.com

#### TORONTO

Suite 1801, 130 Adelaide Street W. Toronto, ON M5H 3P5 Telephone (416) 368-3266 Facsimile (416) 368-3328 Email toronto@peoplestrust.com